

INDICATOR DESCRIPTION	INDICATOR REFERENCE	2008/09			Direction of Travel	BEST QUARTILE 2006/07	2005/06	2006/07	2007/08	Notes
		1 Apr 08 to 30 Sept 08	Equivalent Period 2007/08	Annual Target						
Community Safety										
Perceptions of anti-social behaviour	NI 17	Place survey		To be set 2009						1, 2
Assault with injury crime rate (per 1,000 population)	NI 20			LAA 7.12						1, 3
Dealing with local concerns about anti-social behaviour and crime by the local council and police	NI 21	Place survey		To be set 2009						1, 2
Criminal Damage - recorded offences	LPSA/A.4.a		724	1,495			1,738	1,678	1,505	3
Theft of a motor vehicle - recorded offences	LPSA/A.4.b		112	222			235	187	204	3
Burglary - recorded offences	LPSA/A.4.d		179	342			332	313	349	3
Environment										
Net additional homes provided	NI 154	Annual		LAA 1830						1
Processing of major planning applications determined within 13 weeks	NI 157(a)	80.00%	42.86%	60%	▲					4
Processing of minor planning applications determined within 8 weeks	NI 157(b)	88.89%	80.39%	65%	▲					4
Processing of other planning applications determined within 8 wks	NI 157(c)	96.39%	89.07%	80%	▲					4
CO2 reduction from local authority operations	NI 185	Annual		To be set 2009						
Adapting to climate change	NI 188	Annual		Level 1						1
Residual household waste per household (kg)	NI 191	292.09	188	585	▼					5
% of household waste sent for reuse, recycling and composting	NI 192	31.34%	30.93%	33%	▲					
Air quality - % reduction in NOx and primary PM10 emissions through local authority's estate and operations	NI 194	Annual		To be set 09						
Improved street and environmental cleanliness - levels of litter	NI 195(a)	2%		6% (LAA 10% - a, levels of litter)						6
Improved street and environmental cleanliness - levels of detritus	NI 195(b)	8%								6
Improved street and environmental cleanliness - graffiti	NI 195(c)	1%								6

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Improved street and environmental cleanliness - fly-posting	NI 195(d)	0%								6
Improved street and environmental cleanliness - fly tipping	NI 196	2		Score 2						7
Kilogrammes of household waste collected per head	BV084a	186	188	355	▲	380.8	415	409	374	
Housing										
Local authority tenants' satisfaction with landlord services	NI 160	Annual		78%						8
Energy Efficiency - the average SAP rating of local authority owned dwellings	BVPI 63	Annual		73						
Rent collected by the local authority as a proportion of rents owed on Housing Revenue Account (HRA) dwellings	BVPI 66a	Annual		98.60%						
The average time (days) to re-let Local Authority Housing	BVPI 212	28.94	40.43	34	▲					
Percentage of urgent repairs completed within Government time limits (categories A, B and C)	HIP 001	79.63%	76.28%	83%	▲					
Average time taken to complete non-urgent responsive repairs (categories D and E)	HIP 002	25.07	30.6	28	▲					
Leisure										
Adult participation in sport	NI 8	Annual survey		LAA 4% increase to 10/11						1
Well Managed Organisation										
Value for money - total net value of ongoing cash-releasing value for money gains that have impacted since the start of the 2008/09 financial year	NI 179	Half-yearly		3% national target						9
The level of the Equality Standard for local government to which the Council conforms in respect of gender, race and disability	BVPI 2a	2	2	To be set	◀▶					

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The number of working days/shifts lost to the local authority due to sickness absence per FTE staff member	BVPI 12	4.66	4.34	9.77 tbc	▼					
Other										
Number of affordable homes delivered (gross)	NI 155	0		LAA 345						1, 10
Time taken to process Housing Benefit/Council Tax Benefit new claims and change events	NI 181	16.23	New	To be set						11
Percentage of invoices for commercial goods and services that were paid by the Council within 30 days of receipt or within the agreed payment terms	BVPI 8	91.45%	90.80%	To be set	▲					
The percentage of Council Tax collected by the Authority in the year	BVPI 9	58.22%	57.22%	To be set	▲					

Notes:

1. Local Area Agreement (LAA) indicator
2. Place Survey indicator
3. Data collected from iQuanta and unavailable until after 24/10/08
4. Equivalent to BVPI 109(a), (b) and (c)
5. Cumulative total (Q1 - 147.43kg, Q2 - 144.67kg) - September data has been estimated as information not available until 10 working days after month end
6. Data is for 4 months April to July
7. Weighted scores of 1 - 4 automatically calculated by DeFRA from RBC's Flycapture Return, where 1 is Very Effective and 4 is Poor
8. Survey carried out every 2 years
9. Annual efficiency statement is now reported as an indicator.
10. Delay in housing developers programmes. Programme slippage as some sites have been mothballed due to the current economic climate.
11. Awaiting IBS System fix